e-Processes

By Andrew Fight

John Wiley and Sons Ltd. Paperback. Book Condition: new. BRAND NEW, e-Processes, Andrew Fight, This is the fast track route to understanding how electronic data communications and Internet technology are transforming business processes. This book covers the key areas of e-processes from planning and management to using operations research techniques to organise systems and identifying operational requirements. It contains examples and lessons from some of the world's most successful businesses including United Sugars and Cameron and Berkley. It includes a glossary of key concepts and a comprehensive resources guide.

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